



GroupChat Messenger Product Features

The THINK⁵ GroupChat Messenger allows an effective, real time internal business communication. Up to 5.000 Users can communicate and transfer data simultaneously during an online video conference or text chat. Because of the fast and easy installation, the business communication gets a new dimension, without high operating expense. For implementation of GroupChat Messenger an installation file (easy to integrate for Windows, MacOS and Linux) will be installed on every employee's computer. After installation the chat software is available immediately. The installation file will be created for every customer individually, that guarantees high safety by using the GroupChat Messenger for internal communication. The GroupChat Messenger can be combined with the GroupChat Web Solution. That offers the possibility to communicate also with national and international business partners via GroupChat.

Properties overview

- Fast and easy internal business communication (one-to-one or team)
- Real time text-, audio- and video-chat
- Fast and easy installation on Windows, MacOS and Linux operating system
- Online conferences and meetings via video-chat possible
- Transparent embedding on desktop with easy viewable notifications
- Data transfer (Drag and Drop)
- Sending of screenshots (webinar)
- Usage of own corporate design possible
- Status display of employees
- Partition of private and business communication
- Mobile access via smartphone possible (text chat)
- Upgradable for external communication with customers and partners in addition with the THINK⁵ GroupChat Web Solution
- Intra-, Inter- and Extranet Solution possible



Explanation of product features

Characteristics:

- The integration of the GroupChat Messenger improves the internal communication in businesses. The employee communication gets faster and easier, which causes time savings during the business processes.
- Meetings can be held by real time video chat with all business locations.
- The integration of the messenger into the company's website allows an external communication with customers and partners. Those can get into contact with the employees fast and easy, without the installation of the messenger (for externals the messenger runs out of the browser).
- The possibility of using the company's own corporate design raises the identification of the employees with the company.

Chat:

The real time text-, audio-, video-chat and data transfer results an effective and direct internal communication in the company. By using the messenger there are no waiting times, which can normally evolve from sending emails. You can also take part on text-chat by smartphone.

Installation:

The installation file (for Windows, MacOS and Linux) will be installed on each employee's computer, after that the chat software is fully ready to use, immediately.

Usage:

By using the GroupChat Messenger, it opens transparently on the employee's desktop.

Design:

There are two possibilities to change the software's design:

- The color of the chat software can be changed self-contained.
- In cooperation with THINK5 the program-design can be adapted to corporate design of each company and brand.



Users:

- Up to 5.000 users can communicate simultaneously in the text-chat.
- Up to 25 users can communication simultaneously in one chat room of the video-chat. The number of users is just bordered because of the scope of the several clients.
- The chat software can be added endless user-profiles.
- The users can choose between the one-to-one-chat or configurable chat rooms.

Log files:

- The complete written traffic, whether single contact- or room-level will be saved. These Log files can be imported to MS Excel.
- Your advantage: all conversation records will be created to documentation fast and easy.

Message store:

However a user is offline, other users can send him a message. After the next registration the user will get the message with timestamp.

Versions:

The GroupChat Messenger is available as a hosted- as well as a setup-version. The script for website integration communicates optionally with one of the two versions. In the hosted-version, all chat-services are provided by the THINK5 Server, this includes:

- Server hardware
- Software licenses
- Software setup and maintenance
- Scope of network
- Traffic

In the setup-version, the chat software will be installed and adjusted by the customer (similar to an email server) and operates it in his own network.



Licenses:

- 50 users
- 100 users
- 250 users
- 500 users
- 2500 users
- 5000 users
- More than 5000 users (on request)

Video recording:

With the use of a webcam there is the possibility, to record videos up to three hours length. These videos can be allocated to several or all users. Furthermore they can be sent by email to any other person or to be integrated into the website (like Youtube).

Profiles:

Besides self-created user names, also avatars, e.g. images, icons or graphics can be included. Avatars from existing, foreign systems can be linked easily to the chat, e.g. gravatar.com.

Rooms:

The Admin is able to create separate conference rooms for different departments and themes.

Data transfer:

Data and screenshots (full screen or several windows) can be sent easily per drag and drop from employee to employee.

Example: During online video conferences, a power point presentation can be presented to all participants (Webinar).



Availability status:

It can be chosen different stadiums by using the GroupChat Messenger:

- Away
- Extended away
- Offline
- Online
- Do not disturb

The real time availability status effects, that if one user leaves the chat, the software reports him as "offline" immediately. As a result: Users will not be connected if they are offline.

Safety:

Each Air-file will be programmed for each company individually. Thus different companies using the GroupChat Messenger are not able to access to each other (discrete customer solution). Furthermore private communication is not possible (just business communication).

API-Functionality:

The own company software (e.g. SAP) can use the GroupChat Messenger by interfaces.

Example: If an employee puts an accounting entry on SAP, the chat software will inform all employees.